



iPads for Learning – The Priory School Frequently Asked Questions

Disclaimer



By placing an order, you agree to the terms and conditions outlined in the iPads for Learning Scheme Acceptable Usage Policy. As part of this agreement you accept that your child must bring their iPad to school every day, and ensure that it has been charged sufficiently for use in lessons. The Priory School reserves the right to terminate your scheme contract if these conditions are not met as we will be unable to reclaim the VAT from the purchase of your device.

The full details of this agreement are available on the iPads for Learning section of our school website at <http://priory.tpstrust.co.uk/parents/ipads-for-learning/>

Why iPad?

As digital natives, our students are familiar with new technology. Smart phones and tablets provide 24 hour access to a wealth of information far beyond what any teacher can provide. iPads are an effective learning tool which offer the opportunity to extend learning far beyond the confines of the classroom. iPad is currently the leading market device to support teaching and learning and is being used extensively in the UK by education organisations (Primary, Secondary, Universities).

How much will it cost?

Prices will start from £18.48 per month which will include the iPad, case, warranty, insurance and educational Apps for use in the classroom.

Which iPad will we get?

The model we are offering this year is the iPad 5 32GB model in Black with Space Grey.

The iPad 5 (also called the iPad 2017 or iPad 9.7') has replaced the iPad Air 2 model we have offered in previous years.

Detailed specifications for this device can be found on Apple's store page <https://www.apple.com/uk/ipad-9.7/>

Do I own the device at the end of the agreement?

Yes. The school will retain ownership of the iPad until all monies are paid in full.

When does the scheme open?

The scheme will run from Monday 6th November until Monday 20th November. We will be unable to process any orders which are made after this period.

How do I sign up?

Log onto your child's ParentPay account from the 6th November and you will see the 3 plan options available to purchase.

Can I spread the end of term payment across the monthly payments?

Yes, the school are offering three payment options: - purchase outright, payment over 12 months or payment over 24 months. You can do this by logging onto your child's ParentPay account and selecting the repayment option you require.

My son or daughter is eligible for Pupil Premium does the school subsidise my payment?

Yes. The school is subsidising all Students eligible for Pupil Premium. Students who are eligible for pupil premium will see options available in their ParentPay account once the scheme goes live.

When will I be able to collect the iPad?

We anticipate that iPads ordered through the scheme will be ready to collect on the Handout Evening on Tuesday 12th December between 15:30 and 17:30.

My son or daughter already has an iPad – can they bring this into school?

Yes, they can to support their learning; however, technical support of the device on site may be limited. It will be your responsibility to ensure that the device is adequately protected against accidental damage, theft & loss. We will also ask you to ensure that the recommended teaching and learning apps are installed on the device.

Can my son or daughter bring in a different tablet device?

Unfortunately, due to the complex nature of many of the educational apps, an app on an iPad may function differently to the same app on an android device. It is imperative for learning that the Teacher uses the same app as the students by having a uniform device across the school. Therefore, the Priory School will only be using iPads in this scheme

What should we do if the device is lost or stolen?

Each device is covered with Accidental Damage, Theft and Loss Protection, in the event that the device is lost or stolen please contact the school immediately. If the device is stolen outside of The

Priory School the police will need to be informed in order to obtain a crime reference number and this will be the responsibility of the parents and guardians to make this contact – The Priory School will provide advice, guidance and support in this instance. Important: Without a crime reference number the parent or guardian runs the risk of having to pay the replacement costs of the devices.

How long does the warranty, accidental damage, theft protection cover me for?

Following feedback from parents we have incorporated a 3-year warranty, accidental damage and theft plan into the scheme. In the event of accidental damage, this plan will cover the cost of repair to the device for the first occurrence during this 3-year period.

What does the Insurance cover?

The insurance covers the first instance of non-warranty accidental damage or theft to the iPad during the 3-year cover period. For accidental damage this includes issues such as broken screens and LCD replacements. In the event that this first instance of damage renders the device unrepairable or if the device is stolen this would lead to a replacement of the iPad itself on a New-for-Old basis. The insurance does not cover damage to the supplied accessories such as the power cable, charging plug and case.

I have another child at The Priory School. Can they sign up to the scheme?

If you have a child in years 9, 10 or 11 they are eligible to sign up to the scheme providing they didn't sign up during a previous scheme period. There will only be a purchase outright option available for these year groups and warranty\insurance cover will be shorter than the standard 3 years provided for year 8's, which will be reflected in the pricing of the scheme. Further details for the Year 9, 10 & 11 sign up will be distributed shortly and will be uploaded to our iPads for Learning page on the school website.

Unfortunately, if your child is in Year 7 they are unable to sign up to the scheme. As iPads are not being used as part of the curriculum for Years 7, the school cannot reclaim the VAT. Therefore, the costs would be exactly the same. We anticipate that Year 7 will have the opportunity to sign up next Autumn when they move into Year 8.

Where can I find more information?

Further details of the scheme can be found on the school website under 'Parents' and 'iPads for Learning'. Alternatively, please contact the iPads for Learning team on ipadsforlearning@tpstrust.co.uk and we will be happy to answer any query you have.